

# DevOps for Microsoft Dynamics



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SERVICE BROCHURE





# DevOps Implementation for Dynamics 365

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## ABOUT ME

I am **Software Engineer** from Kyiv, Ukraine.

Microsoft Certified Professional.

Expert in Microsoft .NET world.



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Kyiv, Ukraine



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[Software Architecture and Design](#) • [Enterprise Architecture](#) • [Enterprise Integration](#) • [Product Delivery](#)

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Evolution



Requirement Analysis



Design



Microsoft Dynamics® 365



Testing



Implementation



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# DevOps CULTURE

involves people, processes, and products





I'm  
excited  
to join  
you all

TO GIVE EXPERT **ADVICE**

Consulting

TO **TALK** ABOUT DEVOPS

Workshop

TO **SPEAK** AT YOUR EVENT

Public speaking



I will help you and  
your team ... 

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I WILL HELP YOU AND YOUR TEAM

TO WORK TOGETHER, EFFICIENTLY, TO DELIVER BETTER  
AND FASTER RESULTS TO CUSTOMERS

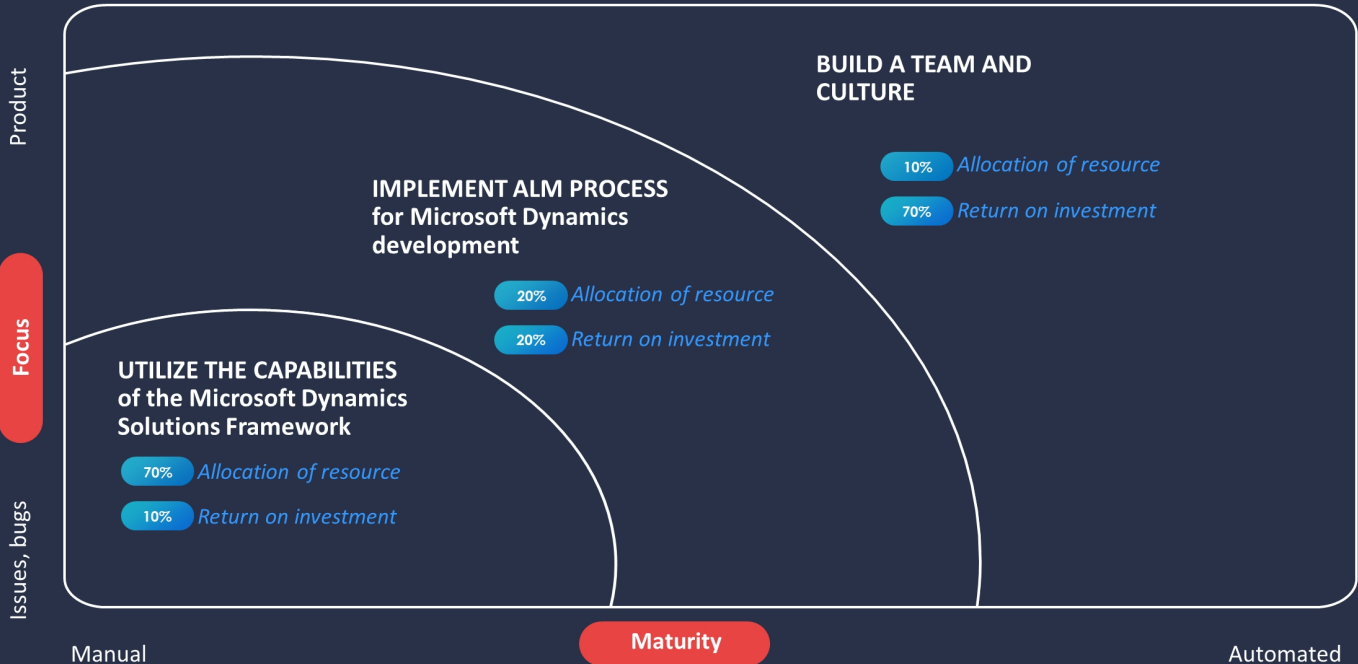
I'm looking forward to being a part of its **success**.

Sincerely,

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# ALM Implementation Ambition Matrix



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Focus on users'  
BUSINESS NEEDS



Have a holistic view on  
BUSINESS PRODUCT



DELIVER  
EFFICIENTLY



Plan the Product  
TRANSPARENTLY



OPERATE  
RELIABLY



DEVELOP  
SIMPLER



**Benefits**





Dynamics 365

Dynamics 365  
Customer Engagement

Customers

Products

People

Data



What is  
Dynamics  
365?

10

↑ Previous

Next ↓

# Dynamics 365

## Microsoft's business application platform in the cloud

Set of connected modular SaaS applications and services

Combines ERP and CRM capabilities

Integrates your data, business logic and processes

Built on Microsoft Azure

Common Data Service -- is a center of Dynamics 365



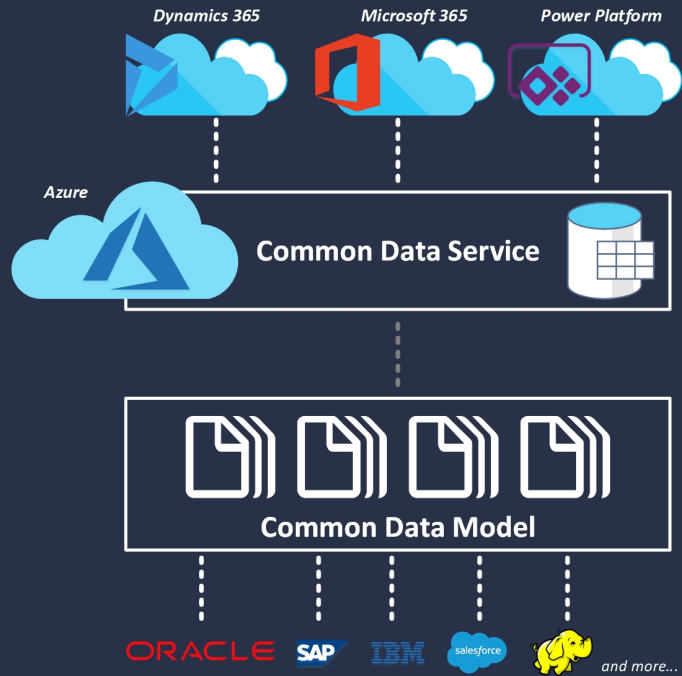
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# Dynamics 365

## Architecture Overview





## You use Microsoft Dynamics 365 to:

01

Make smarter decisions.



02

Take actions that drive your business.



03

Customize and develop your CRM and ERP applications.



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# YOU CAN ACHIEVE MORE

BY ADOPTING



- Agile techniques
- Right engineering practices

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## House of ALM «Wants»

- 01 Release on demand
- 02 Eliminate technical debt and unplanned work
- 03 Fail smart/fast/safe
- 04 Measure feature value
- 05 Look "outside-in"



A cityscape, likely New York City, is shown from an elevated perspective. The image is overlaid with a complex network of white lines and circular nodes, creating a digital or technological aesthetic. The background is a clear blue sky with some light clouds. The text is positioned in the upper left quadrant of the image.

**These DevOps technologies,**  
combined with PEOPLE and PROCESSES,

enable teams to continually provide  
value to customers.



# What Are the Benefits

of adopting right engineering practices within Microsoft Dynamics

Repeatability



Security



Fast Delivery



Optimization of Resources



Scalability

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If Dynamics **SAVES** you development time,  
**DON'T WASTE** time in the testing and deployment process

Automation will help





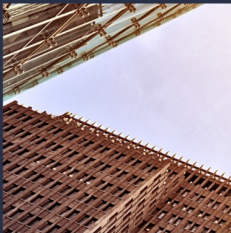
**Automated deployment**



**Single source of truth – Git repository**

**Inject all Dynamics solutions artifacts as part of a single build**

**Automatically maintained a history of what went into a release**



**What will be changed**



**Comparison of different releases**

**Rollback individual artifacts or commits**





# How are you associated with Microsoft Dynamics 365 development?

## INDEPENDENT SOFTWARE VENDOR (ISV)

Software publisher, specializing in making and selling software

## IT SERVICES COMPANY IN OUTSOURCING

Software development and IT consulting company

## END CUSTOMER ORGANIZATION

Organization with in-house product development team





# How do you feel

# should you **STEP UP**

22

- your teams' development process?
- ALM maturity level?
- how you deliver product?

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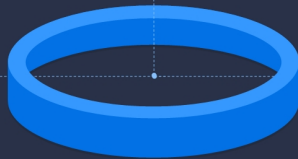


# ALM for Dynamics Jumpstart



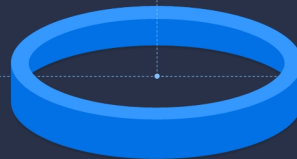
## DISCOVERY & ANALYSIS

- Kick-off
- Audit
- SWOT Analysis
- Pain Points
- Maturity Assessment



## ROADMAP

- Initiatives and Goals
- Prioritization
- Roadmap
- Scope

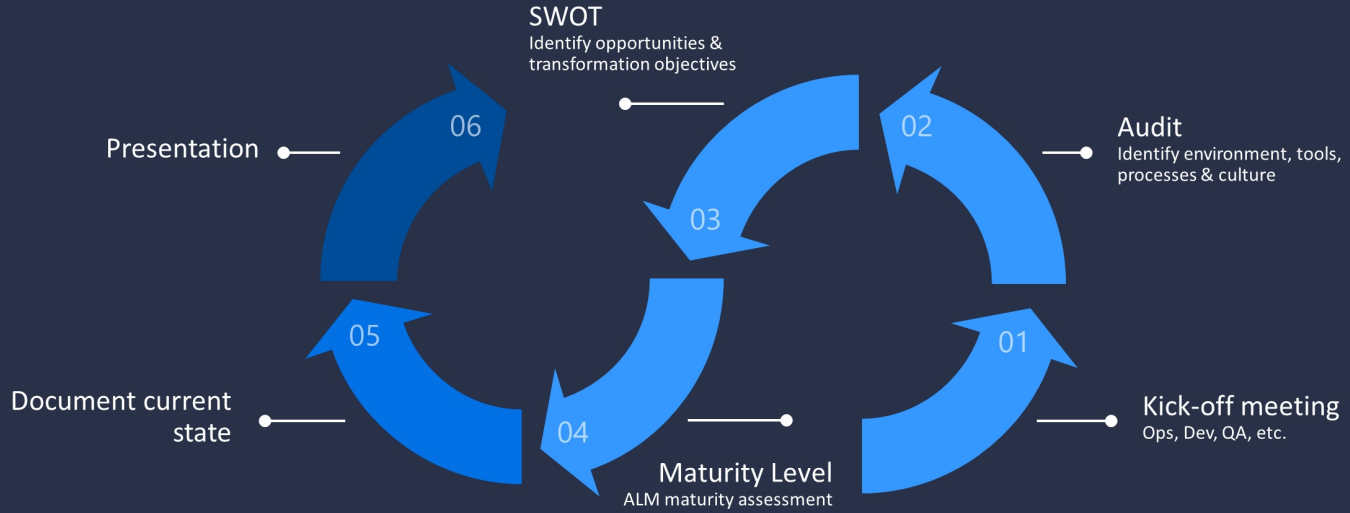


## IMPLEMENT & ADOPT

- Proof-of-concept (POC)
- Implementation
- Training
- Evaluation



# 01 DISCOVERY & ANALYSIS



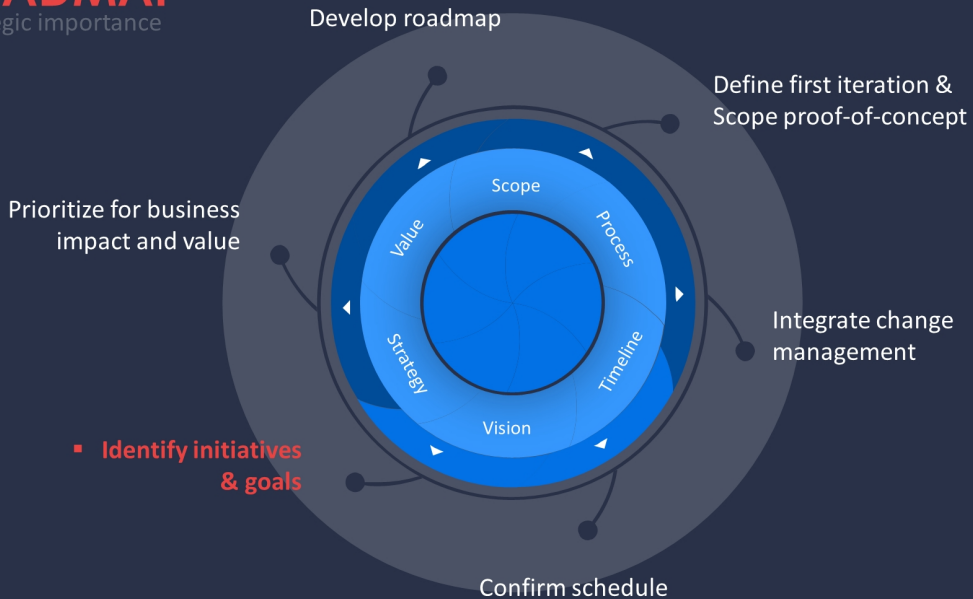
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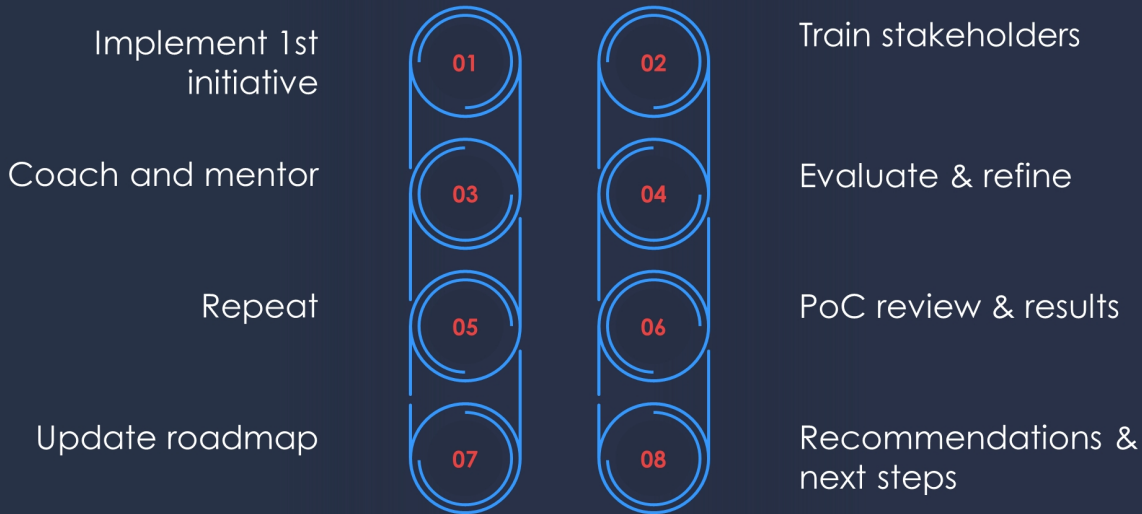
# 02 ROADMAP

Strategic importance





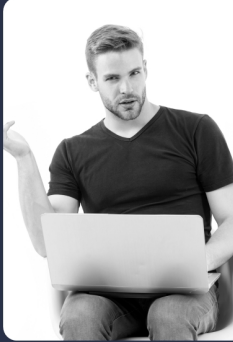
# 03 IMPLEMENT & ADOPT



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# Building a Culture Action Plan



PEOPLE



PROCESS



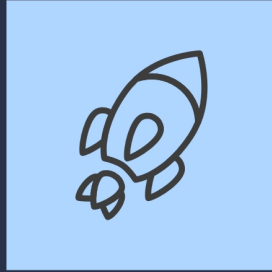
TECHNOLOGY



Where should investment be made?

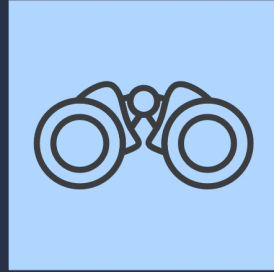
01

Plan



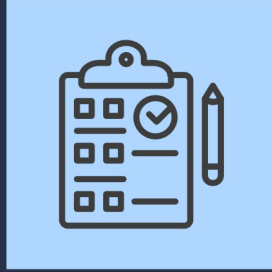
02

Develop



03

Release



04

Operate





Where should investment be made?



# Plan

- Getting the requirements.
- Preparing specifications.
- Planning teamwork.

30

Previous

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Where should investment be made?



# Plan

**Empower teams** to manage their work  
with **agility** and full **visibility** across products.



Where should investment be made?



# Plan

**Define, track, and lay out work** with Kanban boards, backlogs custom dashboards and reporting capabilities.

32

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Next →



Where should investment be made?



# Plan

**Explore analytics** with visuals and turn data into insights.

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Where should investment be made?



# Develop

01

Dynamics 365  
Customizing vs  
Configuring

02

Dynamics 365  
Solution  
Management

03

Use Source Control  
with Dynamics 365  
Solution Files

04

Continuous Testing





Where should investment be made?



# Develop

**Take full advantage** of Microsoft Dynamics 365 development capabilities to **get total control** over build and test of system changes.



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Where should investment be made?



# Develop

Find the best option of **development pattern** for your team and product.

Single  
development  
instance

Multiple  
development  
instances –  
single  
workstream

Multiple  
development  
instances –  
multiple  
workstreams

Custom  
Option

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Where should investment be made?



# Develop

**Associate** work items with check-ins.



37

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Where should investment be made?



# Develop

**Track** changes and **compare** solution files.

38



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Where should investment be made?



# Develop

Consider the **Dynamics 365 solution** as the atomic boundary that discretely encapsulates a unit of application behavior.

Solution  
Layering

Solution  
Segmentation

Updating  
Solution  
Components

Versioning

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Where should investment be made?



# Develop

Keep development efforts **transparent**.

40



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← Previous

Next →



Where should investment be made?



# Develop

**Automate** testing and  
practice continuous integration





Where should investment be made?



# Develop

↑ Previous

**Provision** environments for developers in minutes. 42



Next ↓



Where should investment be made?



# Develop

**Standardize** a way of storing and managing projects across the organizations.





Where should investment be made?



# Develop

Keep all **Dynamics 365 solution components**  
in code version control system.

Data Model

User Interface

Process and  
Code

Other

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Where should investment be made?



# Develop

Check the product and search for bugs  
using **automated tools**.





Where should investment be made?



# Release



Anatomy of your Pipeline

Continuous Delivery

Continuous Deployment





Where should investment be made?



# Release

If you **build it, it will ship.**  
Conversely, if you don't, it won't





Where should investment be made?



# Release

Ensure that your product **can be built and deployed** at any given time.





Where should investment be made?



# Release

Define and spin up **environments**,  
create **continuous delivery** pipelines





Where should investment be made?



# Release

Make the solution deployment  
**repeatable** and **predictable**.





Where should investment be made?



# Release

The product is live and if there are still changes, they **mustn't spoil** user experience and site quality.

51



QUALITY



CONSUMERS



TIME TO MARKET

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↑ Previous

Next ↓



Where should investment be made?



# Operate

Monitoring

Service Level Management

Operational security

Feedback





Where should investment be made?



# Operate

The development team is on duty  
for **catching bugs**.





Where should investment be made?



# Operate

Gather **feedback** from the client and target audience to see all the picture.







## Where should investment be made?

It will depend on your current processes' maturity

- Solution Management
- Build Management
- Test Management
- Deployment Management





# Where should investment be made?



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**AVERAGE = 2**



# Where should investment be made?



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AVERAGE = 2

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# Where should investment be made?



AVERAGE = 2,5

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# Where should investment be made?



AVERAGE = 3

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**AVERAGE = 3**



# Where should investment be made?



AVERAGE = 3

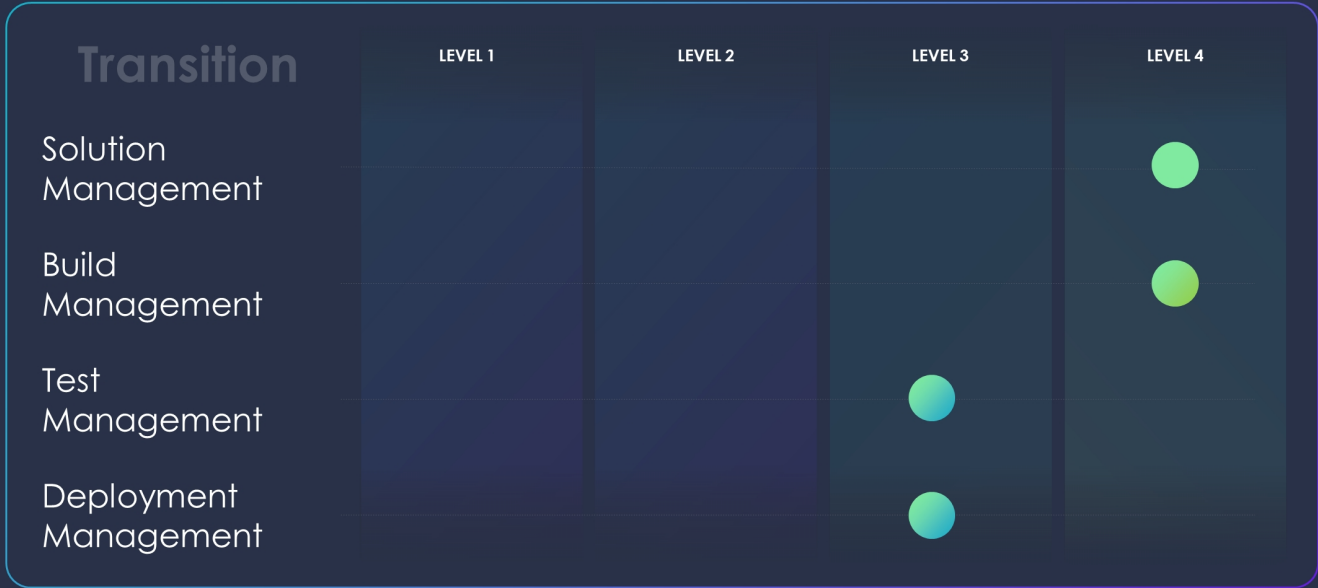
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AVERAGE = 3,5

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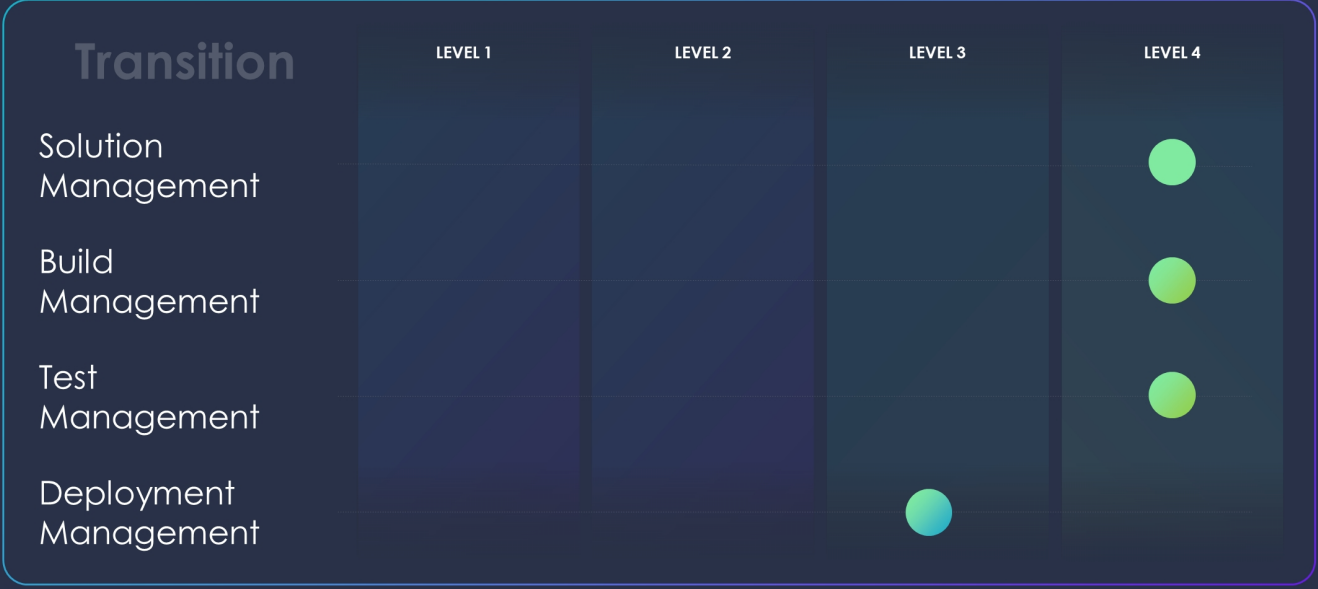
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AVERAGE = 3,75

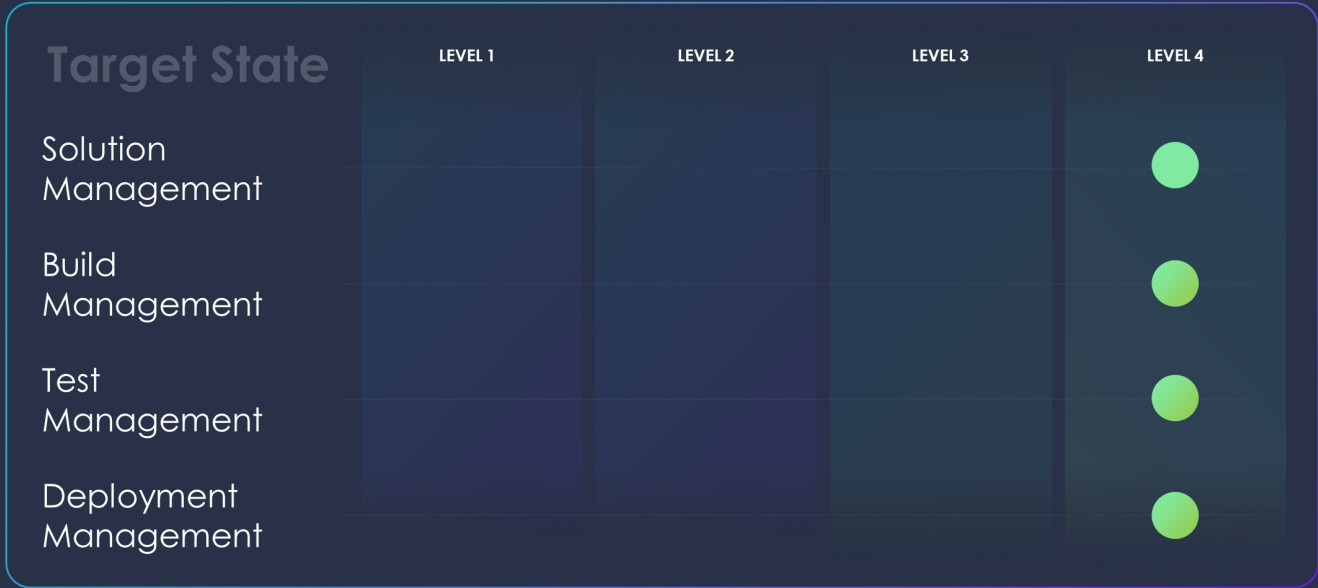
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# Where should investment be made?



AVERAGE = 4

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## Where should investment be made?

THERE IS NO RIGHT OR WRONG ANSWER,

but typically

**Moving UP one level across all dimensions is likely to produce better incremental value than investing heavily in a single dimension.**



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I'm looking forward to being a part of its **success**.

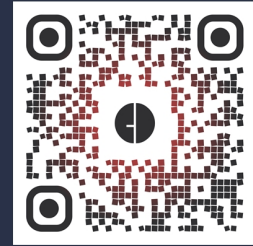
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I'm  
excited  
to join  
you all

Create your  
Microsoft  
Dynamics  
products  
using good  
processes  
across IT and  
teams





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68

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